

705—13.12(99E) Ticket validation requirements.

13.12(1) All claims for prizes are subject to validation by the lottery. To be a valid ticket and eligible to receive a prize, all of the following requirements must be satisfied.

- a.* The ticket must have been issued by the lottery directly or through a retailer, via a terminal, in an authorized manner.
- b.* The information on the ticket must correspond precisely with the lottery's computer record.
- c.* The ticket serial number must appear in its entirety, and correspond, using a computer validation file, to the winning game play or plays printed on the ticket.
- d.* A ticket shall be void unless the ticket is printed on a paper stock roll which was validly issued to and used, at the time of the play, by the retailer from whom the ticket was purchased.
- e.* The ticket must not be produced in error, counterfeit in whole or in part, altered, mutilated, unreadable, tampered with in any manner, incomplete, blank or partially blank, miscut, or defective.
- f.* The ticket must pass all other security criteria determined by the lottery.
- g.* The ticket must not be stolen.
- h.* The ticket must not be canceled.
- i.* The ticket must pass additional validation requirements which may be stated in the specific game rules.

13.12(2) In the event that a ticket fails to pass all of the validation criteria set forth in this rule and the specific game rules, it is invalid and ineligible for any prize. The lottery, in its sole discretion, may choose to pay a sum equal to the prize on an invalid ticket if the lottery can determine the prize which would have been won by the ticket by use of a symbol, code number, color code, or other mechanism. The lottery's decisions as to whether a ticket is invalid and whether a sum equal to the prize on an invalid ticket will be paid are final. If the lottery determines that a ticket is not eligible to receive a prize or a sum equivalent to the prize amount, the lottery may replace the invalid ticket with a ticket of equivalent sale price from any current lottery game or refund the purchase price of the ticket. Replacement of the ticket or refund of the purchase price shall be the claimant's sole and exclusive remedy.

This rule is intended to implement Iowa Code sections 99E.9(3), 99E.9(3)“*b*,” 99E.9(3)“*e*,” 99E.9(3)“*f*,” and 99E.19.